TERMS AND CONDITIONS AGREEMENT

In this contract, The Pups' Palace Corp. may be referred to as The Pups' Palace, The Pups' Palace Corp., or TPP interchangeably.

LIABILITY WAIVER AND RELEASE

I understand that I am solely responsible for all harm and/or damage caused by my dog during, before, or after my dog receives any service offered at The Pups' Palace, whether on or off TPP property.

I understand and agree that if there are any issues including, but not limited to: illness, injury, or death; then The Pups' Palace, their staff, and volunteers will not be liable. I hereby release The Pups' Palace, their staff, and volunteers of liability of any kind arising from my dog's attendance at The Pups' Palace.

I understand that my dog may experience minor cuts, scratches, puncture wounds, and abrasions due to the nature of dog play. I understand that the pads on my dog's paws may become sensitive or irritated before becoming accustomed to walking on various surfaces, such as concrete or gravel.

I understand that The Pups' Palace is a place where animals co-mingle in groups, and I am financially responsible for the medical treatment of any injuries or illness that my dog receives or inflicts on another dog or any person including but not limited to employees, volunteers, and/or customers of The Pups' Palace while on or off TPP premises.

I understand that geriatric pets (10+ years old) are at higher risk of complications during services rendered at TPP. If my dog falls ill to injury, disease, or due to pre-existing conditions; TPP and their staff will act in the best interests of my dog and I assume full responsibility for such actions. I understand that I may be subject to additional fees that are incurred as a result of this happening.

PET CONDITION & MAINTENANCE

I understand and agree in admitting my dog that The Pups' Palace and staff have relied on my representation that my dog is in good health and has not harmed or shown aggression or threatening behavior toward any person or any other animal.

I understand and agree that any problem that develops with my dog will be treated as deemed best by the staff at The Pups' Palace, in their sole discretion, and that I will assume full financial responsibility for all expenses incurred. I authorize The Pups' Palace to obtain medical records and/or treatments for my dog in the event of injury or illness from my veterinarian or from any other veterinarian clinic. By signing this document, I further direct said veterinarian to provide such records and treatment upon request.

I understand that it is my responsibility to manage my dog's vaccinations and provide proof of current vaccinations to The Pups' Palace prior to service on an ongoing basis. I further understand that if I fail to provide proof of current vaccinations or if my dog's vaccinations are found to be expired or otherwise incomplete, The Pups' Palace has the right to refuse service until current proof is provided.

If my dog arrives at the facility with fleas and/or other parasites, The Pups' Palace has the right to bathe and quarantine my dog until pick-up by myself or my agent, and I take full responsibility for any expenses incurred for such reasons.

MEDIA RELEASE

I allow my dog to be photographed, videotaped, and/or used in any media or advertising without prior approval by me. All such photographs, etc. are the property of The Pups' Palace Corp.

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THE PUPS' PALACE
2414 MJM Industrial Dr.
Evansville, Indiana 47715
Phone: 812-485-0000

Email: thepalace.pups@gmail.com

PROPERTY, PAYMENTS, AND ADDITIONAL FEES

I understand that additional fees may be added to my bill if my dog requires Palace Provided meals, or special care of any kind. I further understand that fees may be added for picking up or dropping off my dog outside of regular business hours. Failure to schedule a boarding reservation prior to check-in may also result in additional fees. An additional fee may be added to my bill if I must extend my dog's reservation after they have already been checked in.

I understand that all personal items that are left on The Pups' Palace premises are at risk of being destroyed, misplaced, or removed by another client. The Pups' Palace, its staff, and volunteers are not responsible for the replacement of those items including, but not limited to: collars, harnesses, leashes, bedding, bags, treats, food, toys, clothing, towels, etc.

I understand that upon the circumstance of an unpaid balance with The Pups' Palace, I am responsible for ensuring that the amount due is paid in full, otherwise I may risk the unpaid balance being turned over to a collection agency or being resolved in a court setting. I understand that additional fees may be added to my unpaid balance at the discretion of TPP as a result of my failure to pay. I further understand that I may not schedule future services with The Pups' Palace until this balance is paid in full.

COMPANY RIGHTS

The Pups' Palace has the right to refuse service at any time; including at or after check-in; and I am responsible for removing myself and my agents, my property, and my dog from the premises in a timely manner upon such occurrence. I may be refused service as a result of improper condition/health of my dog; inappropriate behavior from myself, my dog, or any agent in my party; or failure to adhere to the conditions set forth in this agreement.

I understand that if my dog is in the care of The Pups' Palace and residing on their property, and I fail to pick up my dog on the scheduled date and also fail to respond to communication efforts from The Pups' Palace or their staff, then TPP may take necessary action in rehoming or surrendering my dog to appropriate authorities. In the event of this happening, I relinquish all rights to my dog, and I understand that I am fully responsible in reclaiming my dog if that is my wish, which may involve financial expenses for which I am also responsible.

By signing this agreement, I affirm that I am the responsible party in charge of this dog while rendering services at The Pups' Palace, regardless of the legal status of ownership over the dog.

I understand that I may have a paper copy of these forms at any time. They are located on the desk for my convenience, but if I cannot find them, I may request assistance from a TPP employee, and they will give me a copy.

I certify that I have read and understand the terms and conditions set forth on this 2-page agreement. I agree to abide by and accept all terms, conditions, and statements of this agreement.

OWNER SIGNATURE:	
Printed Name:	
	DATE:

THE PUPS' PALACE
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Evansville, Indiana 47715
Phone: 812-485-0000

Email: thepalace.pups@gmail.com